

## FLEET COMPLETE®

### Integrated telematics solution for first responders

Immediate response and on-demand action to an emergency call are critical competencies when it comes to first responder teams. Intense training and quick thinking on their feet makes emergency response units very effective at their jobs. When chronological sequence of events may have a direct impact on the investigation of what happened, accurate record-keeping becomes an absolute necessity for scene reconstruction and further historical recreation.

Fleet Complete provides an integrated telematics solution that uses multi-sensor in-vehicle system to capture and log

actions in the field, such as driver behavior on the road, locating and dispatching the closest unit, the time and place a dispatch call was received, the time it took to arrive onsite, status of emergency lights and sirens, engagement of vehicle's auxiliary equipment, and more.

With the use of cascading logic in the back-end, Fleet Complete solution can be configured to report on the location of a vehicle as often as every 10 seconds when the emergency lights and sirens are engaged, helping dispatchers and first responder teams to automate reporting and proof of action.



FirstNet Business Solutions























Asset

Trailers

ELD

Workforce

Tasks

Dashcam

Dispatch

PTT

Internet

Integrations



#### MORE THAN JUST FLEET TRACKING

Powered by GPS technology, the Fleet Tracker significantly expands the visibility over the fleet's location, status, vehicle diagnostics data and vehicle usage on the road.

Feature-rich and versatile Fleet Tracker integrates with multiple vehicle sensors, such as engine control module (ECM)\*, alarm lights, siren switch, door/trunk sensor, auxiliary equipment status, and more, providing dispatchers and high-ranking officers with detailed fleet overview at any time while in the field.

#### **SMART VEHICLE**

Advancements in the field of telematics technology are revolutionizing the way fleet operations are managed. Integrated in-vehicle solutions, like Fleet Complete, uncover a pool of mission-critical field information and automated data analysis, enabling fleet managers to focus on diagnostics, prognostics and public service.

Fleet Complete is one of the leading players in defining the future of mobile resource management through new partnerships and integrations of innovative technologies. We help our customers stay ahead of the curve and provide unparalleled service to their client base.

#### **MOBILE HIGH-SPEED LAN CONNECTIVITY**

Wireless (LTE) connectivity plays a major role in providing first responder fleets with reliable and always-available Internet connectivity; enabling improved productivity, squad and fleet management, and extended services for our most trusted public safety women and men.

Field tested and proven even in the worst of emergency conditions, Cradlepoint has inspired confidence with First Responders worldwide by delivering purposebuilt connectivity options for in-vehicle, IoT and station networking. Boasting an extensive list of safety and hardening certifications, coupled with a single cloud management platform and FIPS certification, all make Cradlepoint the clear and cost effective choice for thousands of today's most demanding first responder organizations.

#### **INSTANT COMMUNICATION WITH FIELD STAFF**

Complimentary integration with an existing Enhanced Push-to-Talk solution provides an add-on communication channel as backup. Dispatchers can conference with multiple units in the field from one screen.

#### PROOF OF ACTION AND SCENE RECREATION

Fleet Complete system captures and logs key field information necessary for audits, investigations and regular reports, allowing your drivers and dispatchers to focus on top priority - immediate and reliable public service.

#### NO MORE GUESSWORK

Historic report data on the exact time, location and driver behavior of all vehicles helps protect the integrity of field units in the public eye when lacking proof of presence or a negative perception of behavior may affect the outcome of investigations.

#### SUITED TO YOUR NEEDS

Fleet Complete solution's key features, such as tracking, vehicle diagnostics, sensor monitoring, rules and reporting, as well as customer service, such as unlimited training and support, are included at no extra cost offering you the best-in-class service.

# **Contact** your local Fleet Complete expert for more information.

#### Important Information

General: AT&T Fleet Complete ("Fleet Complete") as described herein is available to AT&T's qualified customers participating in AT&T's contract with NASPO ValuePoint. AT&T Fleet Complete is subject to the terms and conditions of the NASPO ValuePoint Agreement. Any Additional Product Terms not allowable under applicable law will not apply, and the NASPO ValuePoint Agreement will control in the event of any material conflict between the NASPO ValuePoint Agreement and the Additional Product Terms. AT&T Enhanced Push-to-Talk is available to Customers with a qualified AT&T business or government agreement and their associated corporate responsibility users ("CRUs") and individual responsibility users ("IRUs"). It may not be available for purchase in all areas, and not all service features and functionality are available on all supported devices. Use of AT&T Enhanced Push-to-Talk requires eligible AT&T voice and data services, and acceptance of the End User License Agreement. Additional hardware, software, subscription, and/or special network connections may be required. Availability, security, speed, timeliness, accuracy and reliability of service are not guaranteed by AT&T. Go to att. com/eptt for more details. Pricing. Prices do not include taxes or other fees and are subject to change. Rates are not subject to any additional discounts under any AT&T discount plan. Additional credit and eligibility restrictions apply. Additional charges, terms, conditions and restrictions may apply. Offer and pricing subject to change without notice. AT&T privacy policy may be viewed at www.att. com/privacy. For the most current wireless coverage info for your area, check https://www.att.com/maps/wireless-coverage.html. Map estimates outdoor coverage. Coverage may include areas that are served by unaffiliated carriers and not on AT&T's owned and operated network. Wireless coverage is not guaranteed and is subject to change without notice.

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<sup>\*</sup> ECM data available through the CANBUS light-duty vehicle connections on vehicles model year 2009 and newer, or heavy-duty J1939/J1708 vehicle connections on vehicles model year 1995 and newer.



## FLEET COMPLETE®

### Reliable telematics solution for utility fleets

Fleet Complete provides an integrated telematics solution that uses multi-sensor in-vehicle system to capture and log actions in the field, such as driver behavior on the road, locating and dispatching the closest unit, the time it took to arrive onsite, use of vehicle's auxiliary equipment, and more.

Fleet Complete offers a custom, highly integrated fleet management solution that enables fleet managers and dispatchers to have access to such field intelligence as status of each driver, their vehicle, their location, equipment integrity, behavior on the roads, routing information, vehicle inspection and more, allowing them to make smart ondemand decisions and improve fleet safety and efficiency.

- Enhanced communication with utility workers and personnel, when it matters most
- · Improved response times and uplift to priority status
- Highly reliable network coverage, first responders are not affected by throttling
- Near real-time insight into vehicle and worker location and enhanced situational awareness
- Report on accurate sensor use activity and track the hours auxiliary power take-off equipment was in use
- Ability to monitor aggressive driver behavior on the roads and help lower fleet running costs
- Insight into the engine control module for Check Engine light and Diagnostic Trouble Codes\*
- Ability to capture regular inspections and log defects of on-board equipment



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#### MORE THAN JUST FLEET TRACKING

Powered by GPS technology, the Fleet Tracker solution provides you with near real-time visibility over your fleet location and vehicle diagnostics data. The Fleet Complete system turns this data into actionable business intelligence that will help you make smart decisions and efficiently manage your fleet.

Feature-rich and versatile Fleet Tracker integrates with your vehicle's Engine Control Module\* providing your fleet managers with detailed vehicle status by reporting on 19 different engine data points such as oil level, engine temperature and more.

#### **EQUIPMENT INTEGRITY CONFIDENCE**

Asset Tracker 1 is one of the world's smallest trackers with built-in environmental and motion sensors that capture and alert of a change in asset's surrounding conditions, such as temperature, humidity, light exposure, impact, movement and location, allowing technicians to operate their equipment in confidence having the historic log of equipment's storage and transportation conditions.

## DIGITIZED VEHICLE INSPECTIONS AND DEFECT MANAGEMENT

Inspect by Fleet Complete is an automated DVIR solution designed to streamline accuracy and efficiency

of pre/post-trip inspections and defect management. Drivers must complete a predefined checklist, log defects and sign off on the report. Defects are logged in the Mechanic's Portal and prompt reminders for service to the driver and the mechanic, ensuring all vehicles are fully operational and safe for the road.

#### **INSTANT COMMUNICATION WITH FIELD STAFF**

Complimentary integration with an existing Enhanced Pushto-Talk solution provides an add-on communication channel as backup. Dispatchers can conference with multiple units in the field from one screen.

### DRIVER BEHAVIOR COACHING WITH VIDEO TELEMATICS

Fleet Complete Vision is a dashcam telematics solution that captures exceptions in driving behavior, such as lane departures, speeding, tail gating and more, and provides recorded proof of what happened on the road to help standardize driver training and coaching.

#### **SUITED TO YOUR NEEDS**

Fleet Complete solution's key features, such as tracking, vehicle diagnostics, sensor monitoring, rules and reporting, as well as customer service, such as unlimited training and support, are included at no extra cost offering you the best-in-class service.

### **Contact** your local Fleet Complete expert for more information.

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