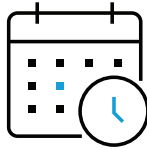


FIRSTNET RESPONSE OPERATIONS GROUP (ROG) HAS YOU COVERED

NETWORK • PEOPLE • TOOLS

SCENARIO: YOUR AGENCY NEEDS FIRSTNET SUPPORT FOR:

A LARGE
PLANNED EVENT



OR



A NATURAL OR
MAN-MADE DISASTER

ENGAGE THE FIRSTNET ROG IN 1 OF 3 WAYS



**CALL YOUR FIRSTNET
CONSULTANT**



**SUBMIT ONLINE REQUEST
VIA FIRSTNET CENTRAL**



**CALL FIRSTNET CARE
AT 1-800-574-7000
SAY "DEPLOYABLE"
WHEN PROMPTED**

ROG EVALUATES REQUEST

OUR TEAM COORDINATES NETWORK ASSESSMENT TO DETERMINE WHAT SUPPORT IS NEEDED.

**ROG determines no
incremental solutions required**

Your existing network ecosystem
supports network and connectivity needs

OR

**ROG identifies solutions needed
to support network and connectivity**

ROG coordinates agency response
and monitors assets, network

**FirstNet stays connected
throughout event**

24/7 support is provided during an event or
emergency to help ensure you're connected.



OUR TEAM IS YOUR TEAM

EXPERTS AND FORMER
FIRST RESPONDERS
DEDICATED TO SERVING YOU.

- **FirstNet Response Operations Group (ROG)** — Former first responders who are the strategic lead for all FirstNet field solution requests
- **Global Technology Operations Center (GTOC)** — Tracks & supports network activity
- **Radio Access Network (RAN)** — Analyzes & supports network connectivity
- **Network Disaster Recovery (NDR)** — AT&T Fleet of 100s of assets & personnel ready to respond
- **AT&T Weather Operations Center (AWOC)** — Meteorologists who monitor weather 24/7 for potential impact to fixed and deployed operations