



# Initial Subscriber Paid Verification

The FirstNet Subscriber Paid Program enables individual users to acquire and manage their own access to the FirstNet nationwide, high-speed wireless broadband network and its innovative tools and technologies specifically built for public safety.

To safeguard access to this vital network, Subscriber Paid users must provide adequate verification documentation to prove their eligibility and join/remain on the network.

## Eligibility requirements for Subscriber Paid Users

To remain eligible for the FirstNet Subscriber Paid program, a user must meet all the following requirements:

- Be a current employee or an active volunteer with an eligible organization.
- Be in a FirstNet-eligible job title or function.
  - » Visit [Firstnet.com/help](https://firstnet.com/help) for more details.
- Provide an approved document proving eligibility or have a Subscriber Paid administrator approve their eligibility.

## Initial verification timeline

Agency Verified Subscriber Paid users have 14 days from signup to have their administrators approve or deny their eligibility. If an administrator rejects the user or takes no action within that period, the user is either moved to a Self Verified Program or moved to the offboarding program.

Self Verified Subscriber Paid users have 30 days from initial sign up or migration from the Agency Verified Program to verify their eligibility. Failure to successfully verify within that period will result in the user being moved to the offboarding program.

*Tip: We recommend that users upload proof of eligibility during initial signup on [FirstNet.com/signup](https://firstnet.com/signup).*

## Migration to Agency Verified Subscriber Paid service

If your organization adopts an Agency Verified Subscriber Paid Program, Self Verified Subscriber Paid users can work with the Agency Verified administrator to transfer to the organization's Agency Verified Program.